



 **Bene**

ANNUAL REPORT 2020 | 2021

*The essence of Bene is the joy of sharing:
sharing love, sharing music, sharing food,
sharing care, sharing the best of life,
regardless of where you're from.*



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Chairman & Chief Executive Officer Report for 2020/2021

The 2020/2021 financial year continued to be a difficult year for the Italian Benevolent Foundation SA Incorporated trading as Bene Aged Care (Bene) due to the impact of the COVID-19 Pandemic. The ongoing COVID-19 restrictions have placed considerable stress on our consumers, relatives, staff and volunteers. This also impacted occupancy levels, increased staffing costs and suspension of some community programs.

The final report of the Royal Commission into Aged Care Quality and Safety was completed on the 26th February 2021. The majority of the recommendations were agreed to by the Federal Government and we look forward to the implementation of the new recommendations.

We are pleased that all of our residential and community service operations maintained full accreditation throughout the financial year.

St Clair had its accreditation in November 2020 and was successfully approved for another three years until March 2024. At St Agnes the older nursing home building was refurbished and a new portico and driveways were completed during the year. Bene continues with its planning for both the Campbelltown and St Clair developments. The subdivision of the land at 222 Torrens Road, Renown Park has all been sold and settled.



Bene continues to invest in staff education, in particular infection control, and we now have an infection control lead at each of our sites. St Clair successfully completed its ELDAC (End of Life Directions for Aged Care) program during the year. Bene has also been involved with aged care and university collaborations and we have appointed a new customer engagement officer who is providing emotional support to consumers and families at our sites. The Board of Management has completed its 5 year strategic plan in June 2021.

Bene successfully launched the Living Proof exhibition at the Migration Museum with Rosa Matto celebrating the stories of people involved with Bene Aged Care.

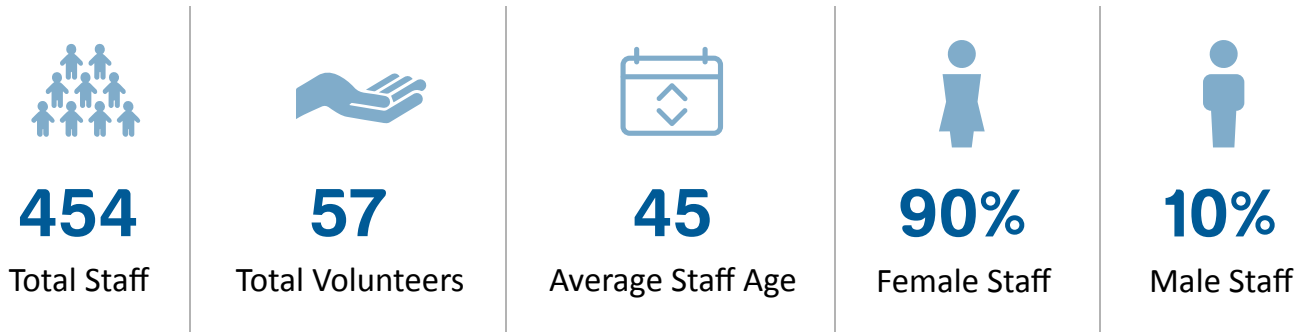
The Board of Management, Executive Management, staff, volunteers and fundraisers are to be congratulated for their ongoing commitment to Bene Aged Care in delivery of quality care to our residents and clients during challenging times.

We look forward to an exciting year ahead with major capital developments to improve our residential aged care building stock which will enhance and grow our quality care services to our community and keep them safe.

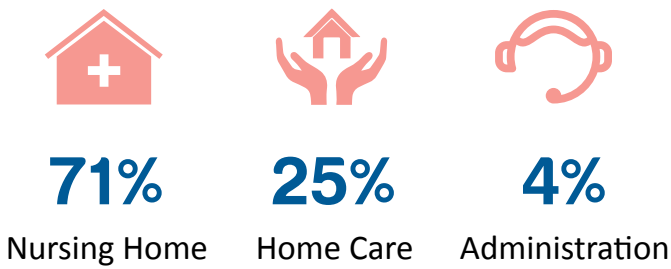
Marie Alvino
Chairman

Andrew McFarlane
Chief Executive Officer

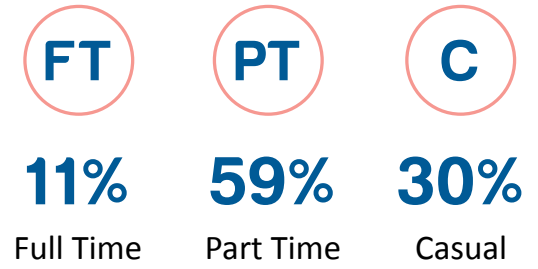
Workforce



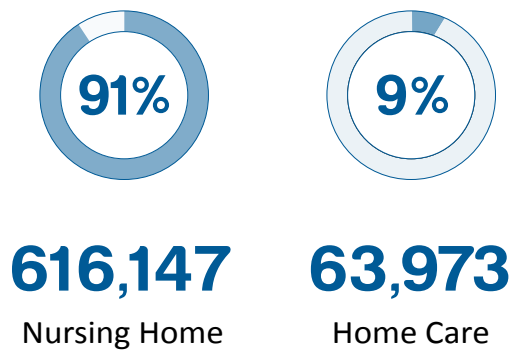
Staffing



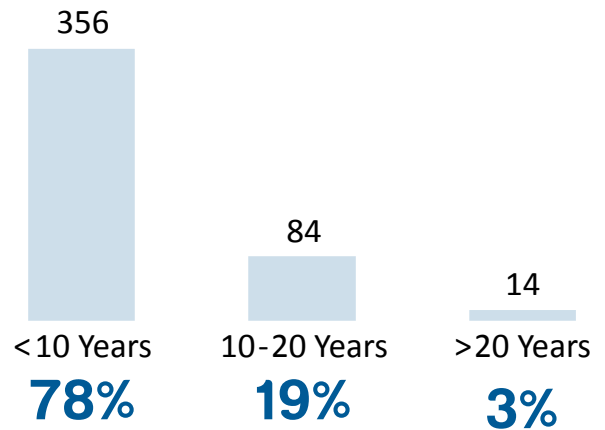
Staff Type



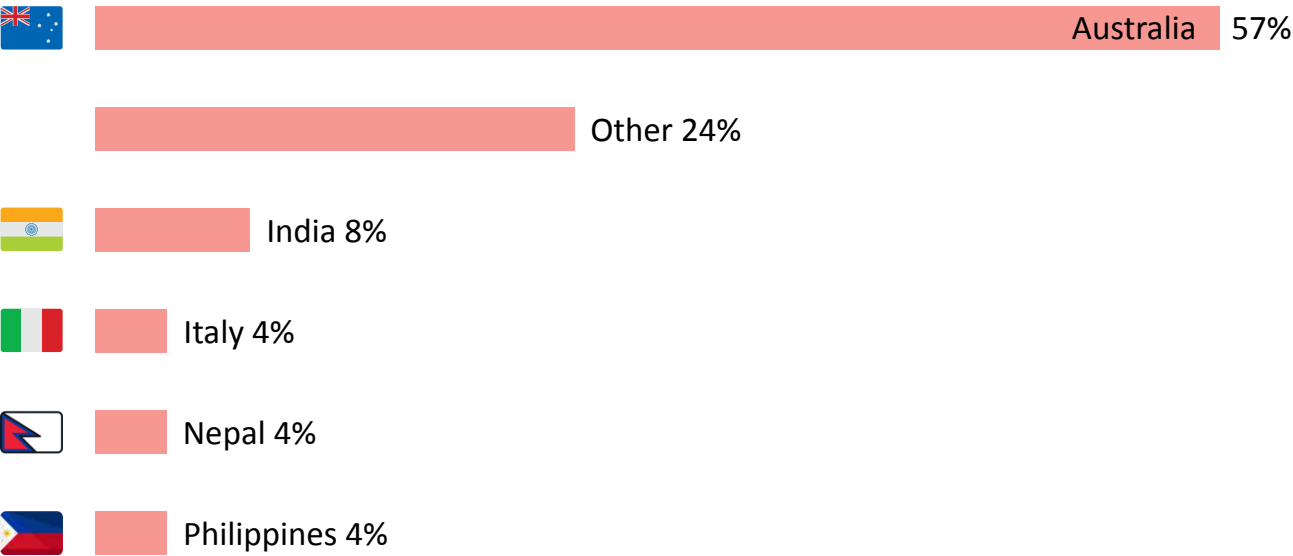
Total Hours of Service



Length of Service

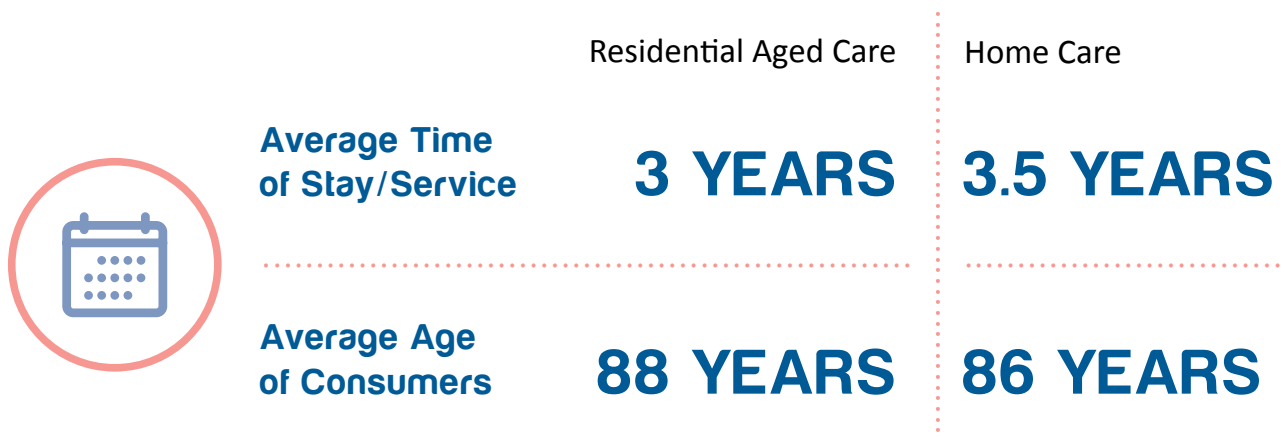
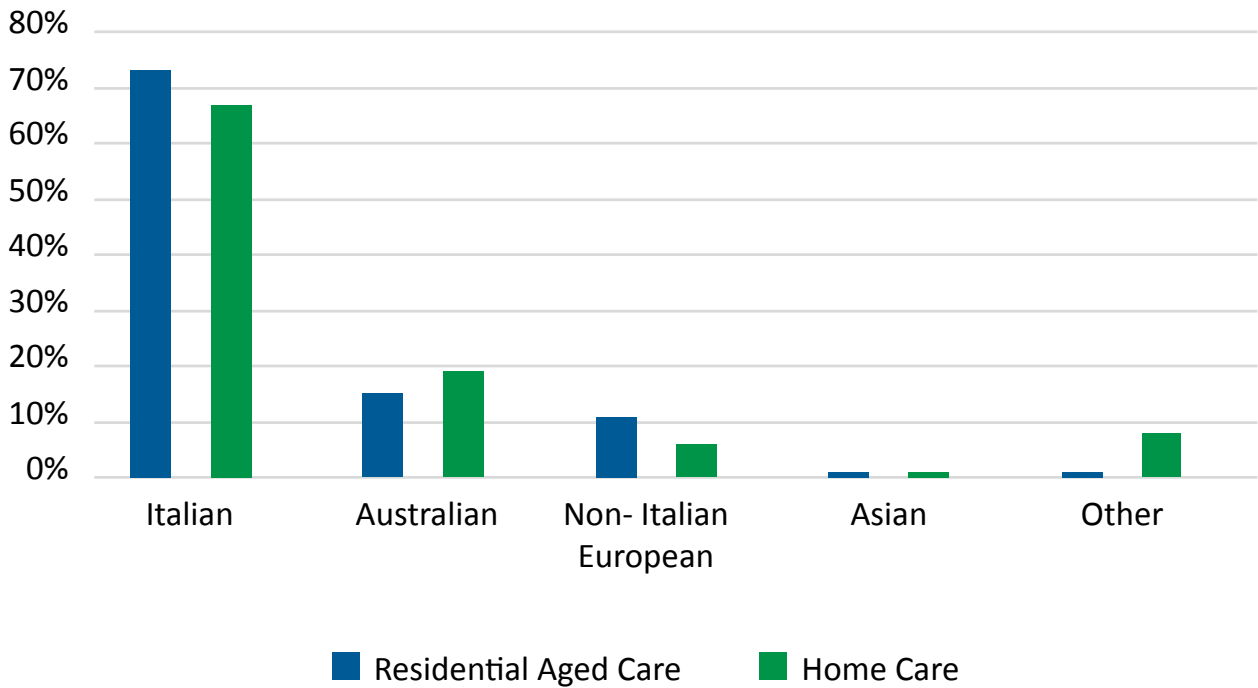


Workforce Country of Birth



Consumers

Nationality





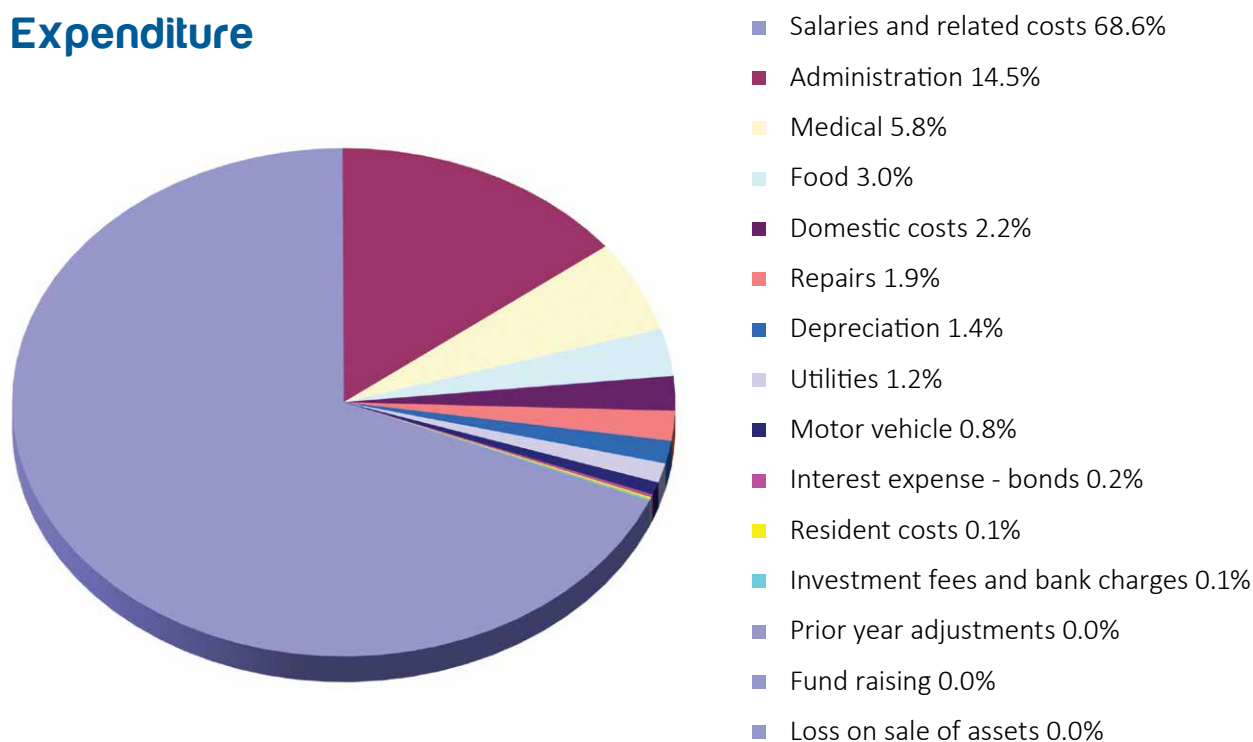
Financial Report

Italian Benevolent Foundation SA Incorporated reported a positive EBITDA (earnings before interest, tax and depreciation) of \$1,964,824 surplus for the year ending 30 June 2021 (2020 surplus \$1,541,101). The overall performance resulted in a surplus of \$1,458,443 for 2021 (2020 surplus \$909,706).

The COVID-19 pandemic continued to have a significant impact across the aged care sector in the financial year to 30 June 2020. Although there have been no cases of COVID-19 across the organisation's operations, significant extra costs have been incurred in preparing all operations against a possible outbreak. Extra costs have included extra staff costs associated with additional care, personal protective equipment (PPE), site door screening and concierge services, lifestyle services (in some cases to replace the use of volunteers), extra cleaning and agency use to cover staff sickness and isolation for COVID-19.

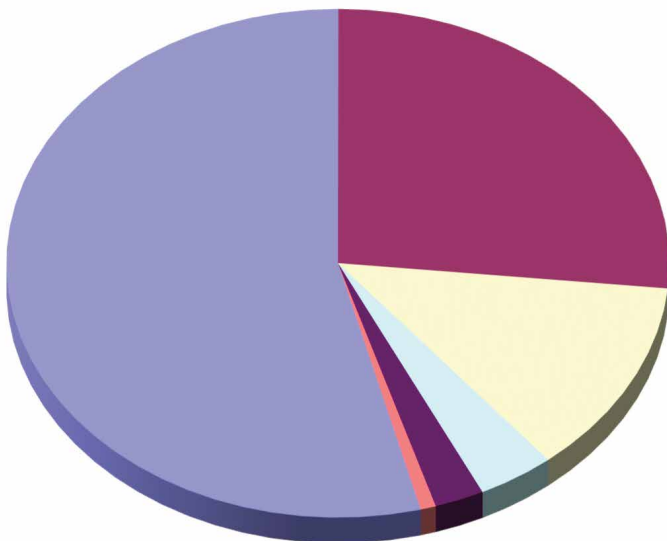
In the 2020/2021 financial year there was an improvement in the surplus due to better returns on investments and the sale of the property at 222 Torrens Road, Renown Park.

Expenditure





Revenue



- Commonwealth funding 53.9%
- Fees 26.6%
- Other income 12.5%
- Commonwealth capital funding 3.7%
- Resident capital funding 2.4%
- Interest income 0.7%
- Surplus on sale of assets 0.1%
- Penalty interest-unpaid bonds 0.0%

Italian Benevolent Foundation SA Incorporated (Bene) - Financial Comparatives

Year Ended	30/6/21	30/6/20	30/6/19	30/6/18	30/6/17	30/6/16	30/6/15	30/6/14	30/6/13	30/6/12
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Total Operating Income	36,080	34,052	34,053	32,908	32,064	31,688	33,572	26,722	24,101	23,112
Total Salary & Wages	34,622	22,458	21,652	20,961	20,600	19,973	20,511	20,532	19,285	17,189
Surplus/(Deficit)	1,458	909	2,040	1,693	1,755	2,900	4,573	814	(389)	785
Total Assets	109,808	101,486	102,089	95,028	85,746	73,716	63,914	63,155	51,951	58,900
Net Assets	55,594	54,136	53,226	51,158	49,492	42,046	38,007	33,434	22,851	36,269

Bene Board



Ms Marie Alvino
Chairman



Mr Silvio Iadarola
Vice Chairman



Mr Ray Ravalico
Co-Secretary



Dr Mario Giordano
Co-Secretary



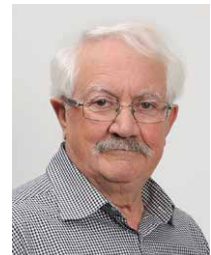
Dr Antonio Dottore
Treasurer
(Resigned August 2020)



Mr Ben Battiste
Board Member



Antonio Cocchiario
Board Member
(Commenced March 2021)



Dr Carmine De Pasquale
Board Member



Ms Anna McNair
Board Member



Mr Ernie Sorgini
Board Member

30/6/11	30/6/10	30/6/09	30/6/08	30/6/07	30/6/06	30/6/05	30/6/04	30/6/03	30/6/02	30/6/01	30/6/00
\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
21,455	20,276	18,760	17,184	15,147	13,700	12,712	10,831	9,480	8,500	7,677	6,978
16,227	15,412	14,513	13,262	12,394	11,430	10,197	8,524	7,207	6,162	5,470	4,957
1,368	624	671	855	3,583	(106)	1,915	957	(392)	(683)	561	548
58,338	46,796	38,223	35,819	36,917	31,500	25,846	26,864	20,660	12,857	13,185	12,566
35,484	32,265	21,440	20,768	19,912	14,768	7,775	9,817	8,860	8,468	10,007	9,401

Executive Management Team



Andrew McFarlane
Chief Executive Officer



Ruth Ryan
Director of Residential Aged Care



Mel Fowler
Manager of Community Services



Elli Kollias
Manager People & Performance



Allan Quire
Manager Projects



Locations

For more information call the team at Bene on **08 8131 2000** or visit us at **bene.org.au**

Alternatively visit us at any Bene location below.

Residential Care Homes

Bene Campbelltown
565 Lower North East Road
Campbelltown SA 5074
P. 08 8360 9100

Bene Italian Village
6 Mumford Avenue
St Agnes SA 5097
P. 08 8397 0200

Bene St Clair
2 Jelley Street
Woodville SA 5011
P. 08 8449 0900

Home Care

Bene Padre Pio
480 Torrens Road
Woodville North SA 5012
P. 08 8131 2000

Lifestyle & Wellness Centres

Bene Padre Pio
480 Torrens Road
Woodville North SA 5012
P. 08 8131 2000

Bene Italian Village
6 Mumford Avenue
St Agnes SA 5097
P. 08 8397 0200

Italian Benevolent Foundation SA Inc. ABN 52 756 107 562

