

Home Care Costs Explained

Depending on your needs and circumstances, there are several ways to access your home care services. If you meet the eligibility criteria, Government funding may be available through Home Care Packages (HCP) or the Commonwealth Home Support Programme (CHSP). You can also pay privately for any of our services at any time.

Government Subsidised Care

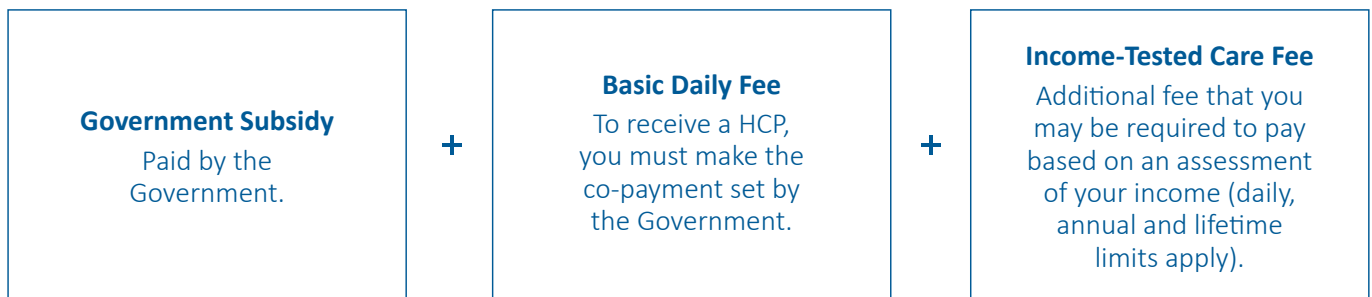
Home Care Packages (HCP)

HCP provides Government funded home care designed for older people requiring more **comprehensive and tailored services**.

There are four levels of Home Care Packages available to meet different levels of care needs.

- ✓ Level 1 – basic support
- ✓ Level 2 – low level support
- ✓ Level 3 – intermediate support
- ✓ Level 4 – high level support

Your home care package has the following fee structure:



Your home care package fees cover three main service components:



Commonwealth Home Support Programme (CHSP)

CHSP provides Government funded home care designed for older people requiring **entry level services**. For detailed information on CHSP, please contact our friendly customer service team on 08 8131 2000.

Privately Funded Care

Bene's fee-for-service option may be the solution for you.

Our fee-for-service option is suitable for people who are;

- ✓ On a wait list for a government subsidised home care service
- ✓ Already receiving a Government subsidised home care service but would like additional services
- ✓ Do not qualify for funding support.

There's less paperwork, less waiting and you can work directly with Bene to design a level of service that's tailored to your circumstances.

For further information or step-by-step assistance accessing Home Care services, contact Bene on 08 8131 2000.

Additional information on aged care services is available on www.myagedcare.gov.au or by calling 1800 200 422.