

Schedule of Fees and Charges

Home Care Packages

1st July 2025

Bene Casa

Homes are often at the heart of our lives because they hold a lifetime of special memories and experiences. At Bene we like to think that our clients are at the heart of all that we do too. That is why our Home Care support service is so important.

As part of our commitment to you the following information is provided.

Standard Hours: Standard hours are Monday to Friday 7am – 8pm. If we deliver outside these hours they are classed as Non Standard and will be noted in the schedule.

Transport Fees: If a Bene staff member is required to take you to an appointment or out to a social function we will charge you per kilometre travelled and travel time.

Minimum Visit: Our minimum visit is 30 minutes and is charged as a short visit -differing fees will apply.

Allied Health: To access these services we will provide you with a list of a number of agencies that we have registered as contractors. This will provide you with the choice to decide who you would like to access.

Gardening and Home Maintenance: We have our own gardeners and maintenance staff and also use sub-contractors as required.

Basic Daily Fee and Income Tested Fees: Bene does not charge a Basic Daily Care Fee unless requested. Income tested Fees are assessed by Service Australia and will be charged if applicable.

Cancellation fee: Full fee applies if not notified by 4pm the day before.

Daily Subsidy: The Government daily contribution to your Home Care Package.

Care Management activities include the following:

- regularly assessing your needs, goals and preferences
- reviewing your home care agreement and care plan
- ensuring your care and services align with other supports
- partnering with you and your family or carers about your care

Package Management activities include the following:

- establishing and managing home care budgets
- coordinating and scheduling services and workers
- preparing invoices and monthly statements
- complying with compliance, regulatory and assurance activities

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Care Management and Package Management Fees

HCP	Daily	Daily Care Management	Daily Package Management
Level	Subsidy	Bene	Bene
Level 1	\$29.95	\$4.06	\$3.18
Level 2	\$52.67	\$7.28	\$5.60
Level 3	\$114.65	\$13.09	\$11.71
Level 4	\$173.81	\$19.95	\$17.73

Home Care Package	Average Care Management Hours per fortnight	Care Management Cost per Fortnight	Package Management Costs per fortnight
Level 1	1	\$56.84	\$44.53
Level 2	2	\$101.92	\$78.40
Level 3	4	\$183.26	\$163.94
Level 4	5	\$279.30	\$248.22

Hourly Price For Services	Who delivers this service	Mon - Fri 7am - 8pm	Mon - Fri 8pm - 7am	Sat	Sun	P/Hol
Common Service Short Shifts (30 minute duration)	Bene Staff	51.00	\$61.20	\$76.50	\$89.25	\$112.20
Personal Care	Bene Staff	\$85.00	\$102.00	\$127.50	\$148.75	\$187.00
Cleaning and Household tasks	Bene Staff	\$85.00	\$102.00	\$127.50	\$148.75	\$187.00
In Home Respite and Social Support	Bene Staff	\$85.00	\$102.00	\$127.50	\$148.75	\$187.00
Light Gardening	Bene Staff	\$70.00	N/A	N/A	N/A	N/A
Nursing Short Shifts (30 minute duration)	Bene Staff	\$84.00	\$100.80	\$126.00	\$147.00	\$184.80
Nursing Services <i>Supplies will be charged at individual rates</i>	Bene Staff	\$140.00	\$168.00	\$210.00	\$245.00	\$308.00
Allied Health Services	Contractors	<i>Rate charged by contractor</i>				
Transport per KM (in visit)	Bene Staff	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15

If you require any services or supports not listed above please discuss with you Case Manager