Support at Home Price List

1 November 2026

BeneCasa Home Care

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Service	Unit	Price				
		Mon-Fri 7am-8pm	Mon-Fri 8pm-7am	Sat	Sun	Public Holiday
Nursing Care						
Registered Nurse – Direct Care	Hour	$195	$234	$292.50	$341.25	$487
Registered Nurse Short-Visit – Direct Care	30 min	$117	$140	$175.50	$204.75	$292
Registered Nurse – Indirect	Hour	$142				
Registered Nurse – Indirect 30m	30 min	$85				
Enrolled Nurse – Direct Care	Hour	$158	$190	$237	$276.75	$395
Enrolled Nurse Short-Visit – Direct Care	30 min	$95	$114	$142.25	$166.00	$237
Personal Care						
Assistance with Self-Care and Activities of Daily Living	Hour	$111	$133.25	$166.50	$194.50	$278
Assistance with Self-Care and Activities of Daily Living Short Visit	30 min	$72	$86.75	$108	$126	$180
Assistance with the Self-Administration of Medication	Hour	$111	$133.25	$166.50	$194.50	$278
Assistance with the Self-Administration of Medication Short Visit	30 min	$72	$86.75	$108	$126	$180
Continence Management (Non-Clinical)	Hour	$111	$133.25	$166.50	$194.50	$278

Allied Health and other Therapeutic Services - Available 9am - 5pm Mon - Fri

Service	Direct (Per Hour)	Direct (Per 30min)	Indirect (Per Hour)	Indirect (30 min)
Counsellor or Psychotherapist	$235	$143	$193	$116
Dietitian or Nutritionist	$235	$143	$193	$116
Exercise Physiologist	$235	$143	$193	$116
Occupational Therapist	$235	$143	$193	$116
Physiotherapist	$235	$143	$193	$116
Podiatrist	$235	$143	$193	$116
Psychologist	$254	$153	$212	$127
Social Worker	$235	$143	$193	$116
Speech Pathologist	$235	$143	$193	$116
Allied Health Therapy Assistance	$140	$84.25	$115	$70

Care Management			
Care Management – Ongoing	Hour	$147	
Clinical Care Management	Hour	$195	
Assistive Technology – Administration & Coordination	10% of total invoice (up to max of $500)		
Home Maintenance – Administration & Coordination	15% of total invoice (up to max of $1,500)		

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Social Support and Community Engagement						
Group Social Support	Hour	$42	N/A	$47	$47	$47
Group Social Support (No Transport)	Hour	$38	N/A	$43	$43	$43
Individual Social Support	Hour	$111	$133.25	$166.50	$194.50	$278
Accompanied Activities	Hour	$131	$158	$197	$230	$328
Cultural Support	Hour	$111	$133.25	$166.50	$194.50	$278
Digital Education and Support	Hour	$111	$133.25	$166.50	$194.50	$278
Assistance To Maintain Personal Affairs	Hour	$131	$158	$197	$230	$328
Home or Community General Respite						
Flexible Respite	Hour	$111	$133.25	$166.50	$194.50	$278
Community and Centre-Based Respite	Hour	$42	N/A	$47	N/A	N/A
Community and Centre-Based Respite (No Transport)	Hour	$38	N/A	$43	N/A	N/A
Domestic Assistance						
General House Cleaning	Hour	$111	$133.25	$166.50	$194.50	$278
General House Cleaning Short-Visit	30 min	$72	$86.75	$108	$126	$180
Laundry Services	Hour	$111	$133.25	$166.50	$194.50	$278
Laundry Services Short-Visit	30 min	$72	$86.75	$108	$126	$180
Shopping Assistance	Hour	$131	$158	$197	$230	$328
Home Maintenance and Repairs						
Gardening	Hour	$100	N/A			
Assistance with Home Maintenance and Repairs	Hour	$100	N/A			
Meals						
Meal Preparation	Hour	$111	$133.25	$166.50	$194.50	$278
Meal Preparation Short-Visit	30 min	$72	$86.75	$108	$126	$180
Meal Delivery	Per Meal	$18				
Direct Transport						
Under 10 km	Per trip	$49	$59	$74	$87	$124
11 - 20 km	Per trip	$84	$101	$126	$147	$210
21 - 30 km	Per trip	$109	$131	$164	$191	$273
31 - 60 km	Per trip	$213	$255	$319	$372	$532
Over 60 km	Per trip	On request				

Please note:

From 1 October 2026, Personal Care will transition from the Independence category to the Clinical category. Services Australia will advise if a contribution applies.

Cancellation policy

At least 24 hours' notice is required to cancel most services, and 48 hours' notice is required for nursing and allied health services. If you cancel with less than the required notice, or are not at home at the scheduled time, the full cost of the service will be charged. Rejecting a suitably compatible alternate worker will also be treated as a cancellation and may incur the full cost where notice requirements are not met.

All services are subject to the cancellation policy unless otherwise specified.

Service hours and billing

Standard service hours are 7am to 8pm. Services delivered outside of these hours are charged at a higher rate.

Allied Health and other therapeutic services are available 9am to 5pm, Monday to Friday, and are not provided on public holidays.

Nursing and Allied Health services are billed at Direct and Indirect rates. Direct hours are when care is provided in the home or in a face-to-face setting. Indirect hours are when tasks are completed that do not involve face-to-face care.

Prices are correct as of 1 November 2026 and are reviewed regularly. The minimum visit time for home support and clinical staff is 30 minutes. Additional or specialised services may be arranged, with rates agreed with you.

Public holidays

Services delivered on public holidays are charged at a higher rate. Not all services, such as gardening, are available on public holidays.

Translation and language support

National Relay Service: 1300 555 727 – for people who are d/Deaf or have difficulty hearing or speaking on the phone.

Translating and Interpreting Service: 131 450 – for people who require language assistance.

For more information about our Support at Home services and pricing, please contact our Bene team on **08 8131 2000** or enquire online *bene.org.au/get-in-touch/*

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